Washington University in St. Louis is proud to participate in the Back-Up Care Advantage Program to assist staff, faculty, clinical fellows, post docs, and full-time professional and graduate students in balancing the competing demands of work, school and life. Services may be accessed when it is necessary to be at work or school and regular child or elder/adult care is unavailable.

**Programs Available**
- Center-based back-up child care
- In-home back-up child care for well and mildly ill children
- In-home adult/elder care

**Days/Year Available**
15 Uses per family per calendar year. In the event eligible employees are members of the same family or household, use of the services will be limited to no more than 15 per family or household. For center-based care, each child will count as a use towards the family’s annual allotment of 15 uses. For in-home care, each request for care counts as a use towards the family’s allotment of 15 uses as long as only one caregiver is used.

**Quality of Care**
Child care centers in the network must be accredited by the National Association for the Education of Young Children (NAEYC) or meet or exceed state child care licensing requirements. All in-home care agencies in the network are credentialed and employ trained caregivers. All staff at network in-home care agencies and child care centers participate in a screening process.

**Co-payment**
- **Center-based back-up child care**
  $20 per child per day; maximum of $30 per family per day
- **In-home Dependent Care**
  $7 per hour with a 4 hour minimum for all in-home care reservations

**Area of Availability**
Care options are available to dependents across the United States, including when accompanying or separated from eligible University employees who are on business travel.

Dependents must be registered before using the service and reservations for care are required. Reservations for care can be placed one month in advance up to the day care is needed.

For more information, to register and/or request reservations:
Call 877-BH-CARES (877-242-2737) or visit [www.brighthorizons.com/advantage](http://www.brighthorizons.com/advantage) (Username: WUBACKUP / Password: BACKUP).

You may also contact the Office of Human Resources at 935-5990 regarding benefit eligibility or other program questions.

**Introducing Bright Connections!**
Bright Connections is a new website providing easy access to information about upcoming Bright Horizons events, trainings, family resources and opportunities to connect working families to one another. Visit: [www.brighthorizons.com/brightconnections](http://www.brighthorizons.com/brightconnections) to learn more!