Using network laboratories can save you money

UnitedHealthcare has a robust network of laboratories for both you and your physician to use. The labs have been through a rigorous screening process to make sure that you are receiving the highest quality tests and accurate results. There is also a broad mix of labs so that patients and providers have flexibility and access to which labs they choose to use.

It is more important than ever that you use in-network laboratories to save you from paying higher out-of-pocket expenses. Starting August 1, 2014, UnitedHealthcare will pay your outpatient laboratory claims from out-of-network laboratories at the out-of-network rate, even if you have a referral from a doctor who participates in UnitedHealthcare’s network.

Talk to your doctor when any test is ordered

Using out-of-network laboratories may:
- Cost you more in co-payments or co-insurance.
- Cause you to be charged for the remaining amount of the bill, AFTER UnitedHealthcare has paid the laboratory, even for amounts above and beyond your co-payment, co-insurance or deductible. (This is called “balance billing”.) Network laboratories only charge you your co-payment, co-insurance or deductible.
- Cause you to be charged for the entire bill if you don’t have out-of-network benefits leaving you to cover the full cost of the service provided.

What can you do?
- Talk to your doctor when any test is ordered
- Request that an in-network lab is used
- Check yourself if the lab is in-network by looking in the provider directory at myuhc.com or calling customer care at the number on the back of your health plan ID card
- If you are going to a member service location, ask if it is in-network before receiving care

Contact UnitedHealthcare with any questions – we are here to help.

If you have any questions, please visit myuhc.com or call a customer care professional at the number on the back of your health plan ID card. We are here to help you and minimize any out-of-pocket costs that you may have.
Laboratory Guide

The providers listed below are just a sampling and do not reflect the full UnitedHealthcare’s network of more than 1,300 contracted laboratory providers. There may be providers or certain specialties that are not included in this list as UnitedHealthcare has a broad network of laboratory providers and patient service center locations. To view a current list, please visit us at myuhc.com. Generally, you will get the best value for your health plan dollar when you use freestanding lab facilities in UnitedHealthcare’s Network.

Finding laboratory providers on myuhc.com:

Step 1 – Go to myuhc.com and select Find a Provider.

Step 2 – Select Find a Provider.

Step 3 – Select Laboratory Facility or Laboratory – Nationally Contracted link to find independent network labs.

Find laboratory providers with the Health4Me™ Phone App

Download our Health4Me mobile app to your Apple® or Android® smartphone or tablet and see how easy it is to find network laboratories and nearby physicians. You can also check the status of a claim, see your account balance and even pull up an image of your health plan ID card if it’s not in your wallet.